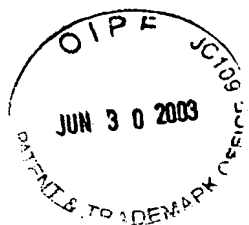


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PATENT  
Serial No. 09/751,757



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: SHAFFER, et al.  
Serial No.: 09/751,757  
Filing Date: December 29, 2000  
Group Art Unit: 2645  
Examiner: Ming Chow  
Title: **SYSTEM AND METHOD FOR PROVIDING  
PRIORITIZED ACCESS TO A MESSAGING  
SYSTEM**

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Technology Center 2600

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

I hereby certify that this correspondence is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Willie Jiles*

Willie Jiles

*6-30-03*

Date of Signature

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**RESPONSE PURSUANT TO 37 C.F.R. § 1.111**

In response to the Office Action mailed March 31, 2003, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.